

# U.S. Air Ambulance

(Last Updated: March 5, 2008)

U.S. Air Ambulance Website: <http://www.usairambulance.com/>

- **Does your company transport seriously ill or injured patients from Turkmenistan? Do you provide coverage for the entire country, or only from specific regions?**

U.S. Air Ambulance transports patients to and from every continent in the world except Antarctica. We can arrange transport from any destination that can be reached by ground or air ambulance.

- **Can you please describe available transportation options and flight arrangements for various types of medical evacuation cases from Turkmenistan?**

Two options include retrofitting a commercial airliner to accommodate a stretcher for the patient, and using our smaller jets to privately transport patients. Depending upon the patient's condition, location and destination, we will recommend the most cost-effective and medically-appropriate methods of transport.

- **Does your company have any agreements with the Government of Turkmenistan related to facilitating medical evacuations (for example, agreement for landing and overflight clearance for air ambulances)?**

We do not have formal agreements with individual governments; rather, we arrange for and comply with all requirements to enter or fly over countries on our routes.

- **Has your company ever evacuated a client from Turkmenistan? Can you comment on the level of medical care that past evacuees needed and how your company accommodated that care?**

The medical and flight protocols established by our company are rigorously enforced in all international transports we complete, and we partner with two other companies that have experience in evacuation of patients from Turkmenistan. Our flight safety record is 100% while transporting 72,000 patients worldwide.

- **Does your company provide 24 hour contact information?**

Our highly experienced and trained multi-lingual customer service personnel and flight coordinators are available 24 hours a day, seven days a week, to personally answer your call for information. Flights can be arranged within a few hours and

mobilized within a day or two. In cases of international stretcher service on commercial airlines, we would need a little more time to schedule the retrofitting of the commercial jet. Assistance with customs and travel-related issues are also coordinated by our staff with embassy assistance.

- **Does your company have a local medical representative in Turkmenistan who facilitates evacuations and/or assists clients with obtaining appropriate medical care within Turkmenistan when available?**

While we do not physically base our own staff in international locations, we do have agreements with medical organizations in every country throughout the world. Should you need transport from one facility to another within your country, we would be able to accommodate that need.

- **What other medical evacuation services does your company provide?**

Beyond meeting the needs of individual patients and their families for medical relocation, U.S. Air Ambulance also is fully equipped to coordinate mass medical evacuations in the event of a natural or man-made catastrophe. Our experience includes evacuating injured and ill patients from the tsunami in Southeast Asia, the train bombings in Spain, the repatriation of illegal efforts between America and Mexico. We have also developed planning documents to evacuate injured civilian personnel from the Middle East, should conditions warrant. We have transported more than 72,000 patients since 1990, with a 100% flight safety record.